

圖2 新加坡公共服務核心職能框架

Before Jan 2021

AIM Model

Jan 2021 onwards

6 refreshed Core Competencies

For all officers regardless of substantive grade

+2 Additional Competencies
For Supervisors & Leaders

6 CORE COMPETENCIES:

HEAD:
MAKES THE CALL

*Thinking Clearly and
Making Sound Judgements

HEART:
PURPOSE & PASSION

*Serving with Heart,
Commitment and Purpose

HANDS:
GET THINGS DONE

*Working as One Public Service
*Working Effectively with
Citizens and Stakeholders

TORCH:
**THE PUBLIC SERVICE
VALUES**
Integrity, Service, Excellence

LEGS:
PROPEL US FORWARD

*Improving and Innovating
Continuously
*Keep Learning and Putting
Skills into Action

2 Additional Competencies
For Supervisors & Leaders

*Stewarding Systems for Today and Tomorrow
*Caring for, Developing and Inspiring Staff